



**BENTLEY**

Certified by Bentley & Extended Warranty Product Summary – Europe (excluding Germany & Netherlands) 2026 V1.0

*Bentley Warranty is administered by, Bentley Warranty Administration Services (BWAS)*

**New Car Extended Warranty (Sales)**

Provides cover for factory fitted components for the cost of parts and labour due to sudden Mechanical Failure/Electrical Failure and certain consequential failures

- Maximum vehicle age is **9** months from factory warranty start date
- 12 or 24 month duration available
- NCEW will incept on the expiry date of the factory warranty
- ALL NCEW products must be registered on BWAS system, with the owners full name, address and email address, prior to the vehicle handover.
- Customer can purchase an Extended Warranty prior to expiry, to extend their coverage. (See Warranty Pre-Sale Requirements below).
- Only available from an authorised Bentley Retailer.

**Please note BWAS does not provide Bentley Roadside Assistance with this cover**

**Certified Warranty (Sales)**

- Provides cover for factory fitted components for the cost of parts and labour due to sudden Mechanical Failure/Electrical Failure and certain consequential failures
- Maximum vehicle age is **10** years for all vehicles (Bentayga, Flying Spur, Mulsanne & Continental ranges)
- Every 'Certified by Bentley' vehicle must undergo the following pre-sale requirements prior to handover (The Retailer **must** ensure the vehicle receives a Bentley Technical Inspection (not a VHC or EHC) with all rectification, technical bulletins, recalls (if applicable) service actions, software updates etc. completed and the service history is up to date)
- 1-11 month top-ups for 'Certified by Bentley' vehicles under 3 years old
- 12 & 24 month duration available for vehicles over 3 years old
- To be included within the Vehicle Selling Price; this product **cannot be sold**
- Customer can purchase a Certified Warranty Extension at the Point-Of-Sale to extend their coverage by a further 12 or 24 months
  - Customer can purchase an Extended Warranty prior to the Certified warranty expiry, to extend their coverage. (See Warranty Pre-Sale Requirements below).
- Only available from an authorised Bentley Retailer.

**Please note BWAS does not provide Bentley Roadside Assistance with this cover**

**Certified Extension (Sales)**

- Provides cover for factory fitted components for the cost of parts and labour due to sudden Mechanical Failure/Electrical Failure and certain consequential failures
- Maximum vehicle age is **10** years for all vehicles (Bentayga, Flying Spur, Mulsanne & Continental ranges)
- 12 or 24 month duration available
- Incepts on the expiry date of the Certified warranty
- Only available to purchase at Point-Of-Sale of a 'Certified by Bentley' vehicle
- Customer can purchase an Extended Warranty prior to the Certified Extension expiry, to extend their coverage. (See Warranty Pre-Sale Requirements below).
- Only available from an authorised Bentley Retailer

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### **Extended Warranty (Aftersales)**

- Provides cover for factory fitted components for the cost of parts and labour due to sudden Mechanical Failure/Electrical Failure and certain consequential failures
- Maximum Vehicle age is **10** years
- 12 or 24 month duration available
- Customer can purchase an Extended Warranty prior to expiry of existing Bentley warranty cover; Factory, Certified or Extended. (See Warranty Pre-Sale Requirements below).
- Only available from an authorised Bentley Retailer

**Please note BWAS does not provide Bentley Roadside Assistance with this cover**

### **Warranty Pre-Sale Requirements**

Bentley Warranty products are available to Bentley vehicles but only subject to the application of the following eligibility rules:

- The vehicle does not exceed the Maximum vehicle age at point of vehicle handover / warranty purchase
- The vehicle has not been modified from the original Bentley specification or been originally manufactured for a different market
- Is not used for hire or reward or used in any sort of competition, rally or racing or track days
- Is not owned or operated by a Motor trader or any associated companies

If the vehicle meets the eligibility rules, the Retailer **must** ensure the following technical elements are executed and fully completed, without exception, **before** registering Warranty cover on any vehicle.

- A Bentley Technical Inspection (not a VHC or EVHC) must be carried out on vehicles where existing Bentley warranty cover (Factory, New Car Extended, Certified or Extended) has lapsed, or is within the last 30 days of warranty
  - The Technical inspection must be completed in full, all areas no exceptions, no omissions
  - All faults / areas of attention must be rectified
  - Must be evidenced on request with repair orders/job cards invoices for labour and required parts
  - Software updates, Technical Bulletins, Recalls (if applicable) & Service Bulletins actioned
- Service history must be valid and up to date; if not a major service is required along with any other serviceable actions from previous missed services not covered by the major service.

It is important to ensure dealership Certified by Bentley inventory/stock is prepared to a consistently high standard ensuring vehicles are safe and legal to test drive. Therefore, the Bentley Technical Inspection must be repeated every 90 days from the original Bentley Technical Inspection for vehicles that remain in dealership Certified by Bentley.

### **Warranty cover can transfer to a new owner under the following circumstances:**

1. **Private Sale** - The transfer must be applied for using the 'TRANSFER OF COVERAGE – PRIVATE SALE' form and include both the current and new owner signatures. The form must be submitted within thirty (30) days of the date of sale.
2. **Bentley Retailer Sale** - The transfer must be applied for using the 'TRANSFER OF COVERAGE – BENTLEY RETAILER' form and include both the current and new owner signatures. The form must be submitted within thirty (30) days of the date of sale.



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**Please note: Before agreeing to sign the Transfer Form, customer's **must** be made aware that they are transferring the remaining coverage to the new vehicle owner and are relinquishing **all ownership rights to the warranty including any right to refund.****

All transfer requests are subject to audit review, failure to provide the current owner signature will result in the Transfer request being declined.

**Registering Products**

All products to be registered on BWAS system [www.motor-admin.com](http://www.motor-admin.com), with the owners' full name, address and email address, prior to the vehicle handover / warranty purchase.

Please refer to the BWAS System Guide for details.

The system will not allow the registration of any products that require backdating greater than 7 days from date of warranty provision or purchase. Any requests to register products more than 7 days, must be made to BWAS Global Support [BWASGlobalSupport@bentleyadministration.com](mailto:BWASGlobalSupport@bentleyadministration.com)

Thank you for your support.

Nick Riley

Global Account Manager, Bentley Warranty Administration Services